

ABSTRACT

Maulida, Ni'matul. 09.05.1.1.1.00034. *A Study of the Use of the Word 'Sorry' in Informal Conversation Among English Study Program Students of University of Trunojoyo Madura*. Thesis. English Study Program of the Faculty of Social and Cultural Sciences, University of Trunojoyo Madura. Advisors: (I) Rosyida Ekawati, S.S., MA., (II) Iqbal Nurul Azhar, S.S., M.Hum.

The research was concerned with the use of the word 'sorry' by English study program students of University of Trunojoyo Madura in informal conversation. This research was done to describe the purposes of the use of the word 'sorry' in informal conversation among the English study program students of University of Trunojoyo Madura and to describe the most dominant purpose used by the English study program students of University of Trunojoyo Madura. The researcher used Barr and Gilberry's theory as the basis of the analysis of the study. There are three categories of the word 'sorry', they are apologizing, attracting attention and averting a potential problem.

The researcher employed qualitative approach. The technique of collecting data was observation. The data were collected by recording the conversation of English study program students. In analyzing the data, the researcher used interactive model analysis. The researcher analyzed the data by conducting several steps. First, the researcher transcribed the conversation and underlined the conversation that contained the word 'sorry' and they were translated into English. Second, the researcher analyzed and classified the data based on Barr and Gillberry's theory. Third, the researcher counted the number of the purposes of the word 'sorry' utterances that are used and the ones which are mostly used by English study program students of University of Trunojoyo Madura. The last, the researcher drew the conclusion.

From the three categories, the researcher found that only two type of the purposes that were used by the participants. It is used for apologizing (36,6%) and attracting attention (10%). The rest of the purposes that was not found in this research was averting a potential problem. Besides, the researcher found several purposes that are not suitable with the three purposes. They are denial unacceptable statements (40%), refusal negative things (10%) and asking times to think (3,3%).

Keywords: sorry, purposes, informal conversation.