

ABSTRACT

Andin Vivian, Mediation Effects of Affective Organizational Commitment on the Influence of Job Relevant Information and Organizational Citizenship Behavior on Managerial Performance. Under the guidance of Mrs. Frida Fanani Rohma S.Akun., M.Sc. The purpose of this study was to test and provide empirical evidence of the effect of job relevant information (JRI) and organizational citizenship behavior (OCB) on managerial performance and the mediating effect of affective organizational commitment whether it is capable of mediating the relationship between JRI and OCB on managerial performance in public organizations.

The approach used in this study is a quantitative approach using data collection through questionnaires. The data population in this research is structural officials in 56 OPD of Pasuruan Regency. The sampling technique using purposive sampling obtained 100 respondents. Data analysis used in this study uses Partial Least Square (PLS). This study proves that JRI, OCB and affective organizational commitment have a significant effect on managerial performance. In addition, affective organizational commitment is able to mediate the relationship between JRI and OCB on managerial performance.

Keyword: Managerial performance, job relevant information, organizational citizenship behavior, affective organizational commitment and public organization.

ABSTRAK

Andin Vivian, Efek Mediasi Komitmen Organisasi Afektif pada Pengaruh *Job Relevant Information* dan *Organizational Citizenship Behavior* terhadap Kinerja Manajerial. Di bawah bimbingan Ibu Frida Fanani Rohma S.Akun., M.Sc. Tujuan penelitian ini adalah untuk menguji dan memberikan bukti secara empiris pengaruh *job relevant information* (JRI) dan *organizational citizenship behavior* (OCB) terhadap kinerja manajerial serta efek mediasi komitmen organisasi afektif apakah mampu memediasi hubungan JRI dan OCB terhadap kinerja manajerial di organisasi publik.

Pendekatan yang digunakan pada penelitian ini yaitu pendekatan kuantitatif dengan menggunakan pengumpulan data melalui kuesioner. Populasi data pada penelitian yaitu para pejabat struktural di 56 OPD Kabupaten Pasuruan. Teknik pengambilan sampel menggunakan *purposive sampling* diperoleh 100 responden. Analisis data yang digunakan pada penelitian ini menggunakan *Partial Least Square* (PLS). Penelitian ini membuktikan bahwa JRI, OCB dan komitmen organisasi afektif berpengaruh signifikan terhadap kinerja manajerial. Selain itu, komitmen organisasi afektif mampu memediasi hubungan antara JRI dan OCB terhadap kinerja manajerial.

Kata kunci: Kinerja manajerial, *job relevant information*, *organizational citizenship behavior*, komitmen organisasi afektif dan organisasi publik.